User stories webshop S3 IPS

**As a** user

**I want to** view available products

**So that** I can see what is in stock

**As a** user

**I want to** select a product

**So that** I can see details belonging to the product

**As a** user

**I want to** be able to put a product in my shopping cart

**So that** I can establish my order

**As a** user

**I want to** view my shopping cart

**So that** I can see the products I have selected so far

**As a** user

**I want to** edit my shopping cart (remove products/edit amounts)

**So that** I can update what I will order

**As a** user

**I want to** confirm my shopping order

**So that** I can move on to the order process

**As a** user

**I want to** register my account details

**So that** I can use it to login

**As a** user

**I want to** login with my registered account

**So that** I can use the features of the site that require an account

**As a** user

**I want to** post an review for a product

**So that** I can leave my thoughts on products I purchased

**As a** user

**I want to** view my order history

**So that** I can see what products I have ordered in the past

**As a** user

**I want to** my order status

**So that** I can see the status of outstanding orders

**As a** user

**I want to** update my account details

**So that** I can change them to my preference

**As a** user

**I want to** like a product when I leave a review

**So that** I can show that I liked the product

**As a** user

**I want to** chat with a admin

**So that** I can ask for help

**As a** admin

**I want to** add a new product

**So that** I can add it to inventory

**As a** admin

**I want to** edit a products info

**So that** I can updates it’s information

**As a** admin

**I want to** delete a product

**So that** I can remove it from the inventory

**As a** admin

**I want to** add category to a product

**So that** I can make the product be listed under that category

**As a** admin

**I want to** remove a category from a product

**So that** I can make the product no longer listed under a category

**As a** admin

**I want to** be able to see a user’s orders

**So that** I can answer help requests (customer service)

**As a** admin

**I want to** remove reviews

**So that** I can delete inappropriate comments

**As a** admin

**I want to** start a chat with a customer

**So that I** can chat with them as a service